Hospital Volunteer Assignments

Volunteers compassionately give the best of themselves in support of others. At Norton Healthcare hospitals, that means helping to keep patients, families, guests and employees happy and healthy. Volunteers support many departments within our facilities. They may greet guests in the surgery department, perform clerical work in the wound care department, or make an impact in a number of other areas. Wherever you may find a volunteer, each role makes an important difference for those who rely on us for care.

Additional unique volunteer assignments may be available at each hospital. All volunteers are required to follow Norton Healthcare immunization guidelines and submit to a background check.

Visit NortonHealthcare.com/Volunteer for more information.

Greeter and wayfinder volunteer

First impressions go a long way! Greeter and wayfinder volunteers set the tone for a positive experience by welcoming patients, families and guests entering the hospital. These volunteers also escort patients to their destinations and assist in providing directions or other facility information.

Comfort rounder volunteer

Hospital stays can be stressful, but comfort rounder volunteers are here to provide relief. These volunteers hand out crafts, puzzles, magazines and other supplies appropriate for each facility to help patients, families and guests feel more at home. They also provide snacks and refreshments along with warm interactions for anyone they encounter in the hospital.

Clerical volunteer

Each of our hospitals provides care for over 100,000 patients over the course of a year. Along with our patients' unique treatment and personal needs, clerical needs accompany each visit. Clerical volunteers support our hospitals by performing a wide range of duties such as copying, filing, cutting, laminating, assembling resource packets and supply kits, making phone calls, providing reminders, stocking materials, decorating, sorting mail and more.

Gift shop volunteer

Our hospital gift shops can provide a breath of fresh air for patients, families, guests and employees in need of a pick-me-up. Gift shop volunteers work the cash registers, record and stock inventory, arrange shop displays, coordinate phone orders, open and close the shops, and provide friendly customer service.

Department volunteer

Department volunteers are an important part of providing the level of compassionate care for which our hospitals are known. Department volunteers support a specific department and may perform a variety of responsibilities, including responding to patient requests, making patient rounds in treatment and lobby areas, and providing clerical support.

NICU volunteer

Having a child in the neonatal intensive care unit (NICU) can be challenging for parents. Volunteers work diligently alongside employees to ensure our smallest patients receive all the love and support they need. Responsibilities for these volunteers include checking in with nursing employees to support needs, holding babies, folding laundry and supporting the clothes room.

Creative volunteer

Creative volunteers may assist in areas where their hobbies and passions align. Each hospital's offerings are unique, but opportunities may include painting with patients, supporting our chaplains through spiritual care, or working alongside our music therapists to provide a welcome distraction for patients during their treatment.

Engagement and event volunteer

We're always looking for opportunities to brighten days for patients, families, guests and employees. Engagement and event volunteers take an active role in planning and preparation for special programs and celebrations in the hospitals. These volunteers may participate in events to ensure that things run smoothly and everyone has a great experience. Another important part of this role is facilitating activities that keep employees engaged and motivated to help them continue to provide exceptional care.

Student Volunteer Program

This program welcomes high school and college students to volunteer between June and early August. We also welcome student volunteers throughout the year to support hospital operations and take on projects that aim to improve processes through insightful recommendations.



Scan the QR code for information on volunteering with us.



